GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)  

No.2012/H/PNM/NFIR  

New Delhi, dated-14.07.2015  

General Managers,  
All Indian Railways including PUs and RDSO.  

Sub:- Provision of Emergency Railway Medical Facilities to Railway beneficiaries.  

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All railway employees, their spouse and eligible dependents are eligible to avail railway medical facilities in Railway Hospitals and Health Units etc. Similarly on joining RELHS – 97 retired railway employees, their spouse and eligible dependents also become eligible for same level of medical facilities as that of serving railway employees.  

Instances have come to the notice of the Board that the railway medical beneficiaries are facing difficulties in availing railway medical facilities during emergencies in places other than the place where their medical card is registered.  

The matter has been examined in the Board’s Office and it has been decided, with the approval of competent authority, that all Railway Hospitals, Health Units etc would ensure adequate medical facility to serving employees, their spouse and eligible dependents/RELHS-97 card holders, their spouse and eligible dependents in emergencies. Such a facility will be extended on production of railway medical identity card/any other documentary proof that establishes the railway identity in case of serving railway employees and RELHS-97 cards in case of retired railway employees.  

(R. S. Shukla)  
Joint Director, Health  
Railway Board  

Copy to: (i) CPOs/ All Indian Railways including PUs and RDSO.  
(ii) FA&CAO/ All Indian Railways including PUs and RDSO.  
(iii) CMDs/ All Indian Railways including PUs and RDSO.